

ezetera[®] ☆

 **MAKING YOUR EXPERIENCE EASY**

Contact us using our Online Chat or

Call Us: 01 (55) 4746 4010

www.ezetera.com



 **MAKING YOUR EXPERIENCE EASY**

COMPLETE YOUR PURCHASE
IN **THREE SIMPLE STEPS**

- 1** Go to **www.ezetera.com** and log-in with your pre-registered email account and password. If you do not have an account, click on “Are you new? Register here” (**¿Eres nuevo? Regístrate aquí**) and complete the required fields. Register your student(s). Click on “Go to purchase” (**Ir a comprar**) to see your personalized list.
- 2** Select the items you need, the quantity you desire and select the option “Add” (Añadir). Next, click on “Go to purchase payment” (Ir a pagar) and review your order to ensure it is complete. Finally, confirm your purchase.
- 3** Add or edit your mailing address and, if necessary, your fiscal information for an official receipt of purchase (factura). Select your method of delivery, payment method and click “Complete order” (**Realizar pedido**).

All set! Your shopping experience has never been so easy.

Remember: If you selected the option for “Bank Deposit” or “Compropago” as your method of payment, you must print the deposit slip. You will have 48 hours to complete the payment.

If you require assistance:

Contact Us:

Through online chat

Call Us

01 (55) 4746 4010

Write Us

contacto@ezetera.com

If you have any doubts, use the following QR code and we'll assist you.



MAKE A RETURN
IN THREE SIMPLE STEPS:



Go to **www.ezetera.com** and log-in with your pre-registered email account and password. Click on “Order Information” (**Información de pedidos**) and select “Return” (**Devolver**). Only select the products you wish to return and state the reason for the exchange.



You will **receive** an e-mail with your return authorization and your tracking number.



Please **print and attach** this document to the outside of the box, ensuring the **information and bar code are completely visible**.

Remember: You will have **5 business days** to use your tracking number.

RETURN POLICY



The product must be returned in the same conditions it was delivered in: original packaging, with any included accessories and/or gifts (if applicable)



Place the product(s) you wish to return in the original shipping box or a box of similar dimensions. Remember it is very important for the product(s) to be found in their original packaging.



Exchanges, returns or reimbursements do not apply for: fees, rent and electronic access codes.

THESE ARE OUR
VALUE PROMISES



**DELIVERY IN 5
BUSINESS DAYS***



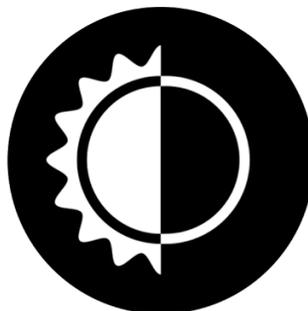
**SAFE
PURCHASE**



**PERSONALIZED
SERVICE**



FREE RETURNS



**OPEN
24 HRS 365 DAYS**

*Due to circumstances out of our control, Ezetera could deliver within a period of up to 10 business days.